

VINE is an automated service that lets you track the custody status of offenders in jail or prison over the phone or internet. You can also register to be notified by phone and/or email if the custody status of an offender changes.

*Write down the following information, remove this panel, and keep it in a safe place:*

Offender name

Offender number

Your four-digit PIN

- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 48 hours have passed. You may get a call from VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free VINE number (1-800-770-0192) and press zero for a VINE service representative.
- VINE service representatives are available 24 hours a day, seven days a week to assist you.

### VINEmobile app



Search for "VINEmobile" where you get your apps.

### VINE Notification Services

VINE is an automated notification system that is available to crime victims of incarcerated offenders in Ohio's county jails, Department of Rehabilitation and Correction, and Department of Youth Services.

### Department of Youth Services

Juvenile offender status is only accessible by having the juvenile's offender identification number. The Ohio Department of Youth Services (ODYS) can provide the ID number to victims so they can register for notifications.

VINE juvenile information and registration are only available through the Ohio VINE toll free number.

ODYS also offers information, referral, and advocacy services for crime victims in the juvenile corrections process. **This is separate from the VINE Service.** To register for separate ODYS offender notification and services, please call 1-800-872-3132.

### Additional Victim Services from the Ohio Department of Rehabilitation and Correction

The Ohio Department of Rehabilitation and Correction (ODRC) also offers information, referral, and advocacy services for crime victims whose offender is in the adult corrections system. ODRC also provides a registration and notification service for information about ODRC offenders. **This is separate from the VINE Service.**

To register for separate ODRC offender notification:

- Call the Ohio Department of Rehabilitation and Correction at 1-888-842-8464.
- Visit the ODRC website at [www.drc.ohio.gov/web/victim.htm#VINE](http://www.drc.ohio.gov/web/victim.htm#VINE) to download the registration form.

### IMPORTANT!

Do not rely solely on the VINE service for your safety. Make this service a part of your overall safety plan. If you feel that you may be at risk, take precautions as if the offender has already been released.

If you feel you are in danger, call 911.

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## Ohio VINE Service

*Information & Notification for Offender Custody Status*

### VICTIMS HAVE THE RIGHT TO KNOW



1-800-770-0192

TTY: 1-866-847-1298

[www.vinelink.com](http://www.vinelink.com)



A service provided by the Ohio Attorney General, Mike DeWine

In partnership with the Buckeye State Sheriffs' Association, Ohio Department of Rehabilitation and Correction, Ohio Department of Youth Services, and Appriss®

## OHIO VINE SERVICE

### CUSTODY INFORMATION

To access offender custody information:

- Call **1-800-770-0192**
- Visit [www.vinelink.com](http://www.vinelink.com)
- Download the **VINEmobile app**
- **TTY** users, call 1-866-847-1298

### HOW DO I REGISTER?

If the offender is in custody, you can register to receive VINE notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.

### NOTIFICATION

You will be notified about the following events:

- **County Jails** - General Release, Transfer, Escape, Death
- **Department of Rehabilitation & Correction** - General Release, Death, Transfer (from state prison to state prison), 90 and 45 days before a parole hearing, parole revocation (notification if the offender is returned to prison), release from parole, Transitional Control Review, Intensive Prison Program eligibility hearing (90 day reduced sentence at one of five designated prisons)
- **Department of Youth Services (must have DYS youth number to register)** - General Release, Escape, Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

No PIN is required for email notifications. You will receive one email when there is a change in custody status.

## VICTIM RESOURCES

Ohio VINE Service  
1-800-770-0192  
[www.vinelink.com](http://www.vinelink.com)

Ohio Attorney General's Office  
*Victims of Crime Compensation Program*  
1-800-582-2877  
[www.ohioattorneygeneral.gov/victim](http://www.ohioattorneygeneral.gov/victim)

**ACTION OHIO** - Coalition for Battered Women  
(614) 825-0551  
Toll-free: 1-888-622-9315  
[www.actionohio.org](http://www.actionohio.org)

**Mothers Against Drunk Driving (MADD)**  
1-800-552-8641  
[www.madd.org](http://www.madd.org)

Ohio Alliance to End Sexual Violence (OAESV)  
(216) 658-1381  
Toll-free: 1-888-886-8388  
[www.oaesv.org](http://www.oaesv.org)

Ohio CASA - Court Appointed Special Advocates  
(614) 224-2272  
[www.ohiocasa.org](http://www.ohiocasa.org)

Ohio Department of Rehabilitation and Correction  
Toll-free: 1-888-842-8464  
[www.drc.ohio.gov/web/victim.htm#VINE](http://www.drc.ohio.gov/web/victim.htm#VINE)

Ohio Department of Youth Services  
*Victim Services*  
(614) 644-6416  
Toll-free: 1-800-872-3132  
[www.dys.ohio.gov](http://www.dys.ohio.gov)

Ohio Domestic Violence Network  
1-800-934-9840  
[www.odvn.org](http://www.odvn.org)

Ohio Victim Witness Association (OVWA)  
(740) 845-2641  
[www.ovwa.org](http://www.ovwa.org)

Parents of Murdered Children  
1-888-818-POMC (1-888-818-7662)  
[www.pomc.com](http://www.pomc.com)

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